CASE STUDY

SECUREPASS + EMSIGNER · GOVERNMENT & ENERGY · SOUTHEAST ASIA

A Southeast Asian government energy department combines secure access and digital signing

SecurePass protects who gets in; emSigner makes approvals digital. Together they give the department one trusted workflow.

SECTOR	REGION	SOLUTION	
Government energy department	Southeast Asia	SecurePass and emSigner	LIVE

IMPACT AT A GLANCE

1 provider
for secure access and digital approvals

1 sign-in
to department systems

Paperless
approvals and permits

Fixed cost
on an annual subscription

THE CUSTOMER

The customer is a government energy department in Southeast Asia, responsible for energy policy, permits and oversight. Its work involves sensitive data and frequent approvals. It chose eMudhra to secure access to its systems and move signing online, from a single provider.

THE CHALLENGE

Energy policy and permitting depend on both secure systems and fast, trusted approvals.

1

Sensitive systems

Department systems hold policy, permit and infrastructure data that must be protected from credential attacks.

2

Slow approvals

Paper-based signing slowed permits and internal approvals.

3

Too many vendors

Running access and signing on separate platforms adds cost and integration effort.

THE GOAL Secure access and digital approvals from a single trusted provider.

THE SOLUTION

eMudhra deployed SecurePass and emSigner Professional together on an annual subscription.

SecurePass SSO

Users sign in once to reach the applications their role allows.

SecurePass MFA

Strong authentication protects sensitive department systems.

emSigner workflows

Approvals, permits and documents move through digital signing workflows.

One provider

Identity and signing come from the same trusted provider.

WHAT THE CUSTOMER NEEDED	HOW EMUDHRA DELIVERED
Protect sensitive systems	SecurePass MFA
Simplify access	SecurePass single sign-on
Digitise approvals	emSigner Professional workflows
Reduce vendor sprawl	Identity and signing from one provider
Predictable cost	Annual subscription

RESULTS

What changed for the customer

- Department users reach their systems through SSO with strong authentication.
- Identity and signing run on one provider's trust chain.
- Approvals and permits move through digital signing workflows.
- Costs are predictable under an annual subscription.

WHY EMUDHRA

Identity + signing together

IAM, eSignature and a licensed CA from one provider.

Government-ready

Built for ministry and agency approval workflows.

Fast to adopt

Subscription model with guided deployment.

About eMudhra. eMudhra is a globally trusted provider of digital trust services, offering eSignatures, PKI, Certificate Lifecycle Management, Multi-Factor Authentication and Identity & Access Management solutions. Licensed by the Controller of Certifying Authorities (CCA), India, eMudhra serves 1,000+ enterprises across 40+ countries, helping organisations build secure, compliant and paperless digital ecosystems.

Customer name withheld for confidentiality.