CASE STUDY

EMSIGNER · CENTRAL BANKING · LATIN AMERICA

A Latin American central bank runs digital signing on-premises, with support secured to 2029

emSigner on the central bank's own infrastructure, backed by specialist deployment services and multi-year support.

SECTOR	REGION	SOLUTION	
Central bank	Latin America	emSigner	LIVE

IMPACT AT A GLANCE

100%
on the bank's own infrastructure

Verified
signatures with a full audit trail

To 2029
long-term support secured

325 hours
of specialist deployment expertise

THE CUSTOMER

The customer is the central bank of a Latin American country, responsible for monetary policy, reserves and the stability of the payment system. Its internal approvals and official documents carry institutional weight, and its systems must run on its own infrastructure. It runs emSigner on-premises for digital signing.

THE CHALLENGE

A central bank's documents must be signed securely and verifiably, on systems it fully controls.

1

Institutional documents

Approvals and official documents need legally valid, verifiable signatures.

2

On-premises only

The platform must run on the bank's own infrastructure.

3

Long-term continuity

A critical platform needs guaranteed support for years ahead.

THE GOAL **Verifiable digital signing on the bank's own infrastructure, supported for years ahead.**

THE SOLUTION

emSigner runs on the central bank's own infrastructure, with eMudhra technical services and multi-year support.

emSigner on-premises

Digital signing workflows running entirely on the bank's infrastructure.

Specialist services

325 hours of eMudhra technical services for the on-premises deployment.

Multi-year support

Annual maintenance and support from 2026 through 2029.

Audit trail

Every signature is time-stamped and recorded.

WHAT THE CUSTOMER NEEDED	HOW EMUDHRA DELIVERED
Verifiable signatures	emSigner signing workflows
Full infrastructure control	On-premises deployment
Expert deployment	325 hours of technical services
Long-term continuity	Support from 2026 through 2029

RESULTS

What changed for the customer

- The central bank signs documents digitally on its own infrastructure.
- Specialist services support the on-premises deployment.
- Support is secured through 2029.
- Every signature is recorded for audit.

WHY EMUDHRA

Trusted by a central bank

Chosen by a central bank for on-premises digital signing.

Deploy on-premises

Full control of infrastructure and data.

Long-term commitment

Multi-year support.

About eMudhra. eMudhra is a globally trusted provider of digital trust services, offering eSignatures, PKI, Certificate Lifecycle Management, Multi-Factor Authentication and Identity & Access Management solutions. Licensed by the Controller of Certifying Authorities (CCA), India, eMudhra serves 1,000+ enterprises across 40+ countries, helping organisations build secure, compliant and paperless digital ecosystems.

Customer name withheld for confidentiality.