CASE STUDY

90% Less Admin, 100% Compliance
Boomering's Tax Form Revolution with eMudhra

About the Customer

Boomering is a fast-growing outsourcing company based in the Philippines, offering tailored business solutions across industries. Every year, the company is required to distribute and collect signed copies of **Form 2316** (the Philippine equivalent of India's Form 16) from all employees—a task that previously relied on **manual distribution, follow-ups, and tracking**. With compliance on the line, Boomering sought a secure, scalable digital signing solution that could bring speed and structure to the process.

Client Background

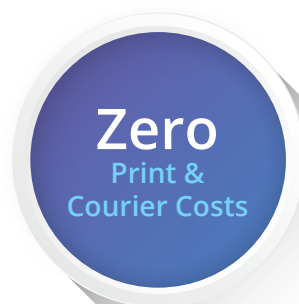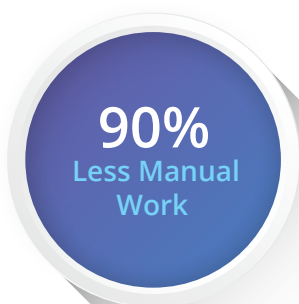**Client Name**
Boomering

Industry
Business Process Outsourcing (BPO)

Location
Philippines

Impact at Glance

<24 Hrs
Turnaround Time

90%
Less Manual Work

Zero
Print & Courier Costs

Business Scenario

Boomering's finance team faced major hurdles during its annual Form 2316 exercise:

- **Manual distribution and signing** for all the employees.
- Lack of automated reminders, **audit trails, and signature tracking**.
- No mechanism to map and route documents to employees via email.
- File name mismatches and versioning issues made tracking difficult.
- Wasted time and resources on printing, coordination, and manual conversions.
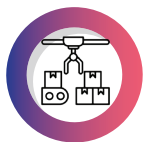
Boomering needed a **fully automated, secure,** and **cloud-based digital signature platform** that could handle everything—end-to-end.

eMudhra Solution

eMudhra implemented **emSigner** (SaaS) with a custom-configured workflow to automate Form 2316 distribution using its **Flexiform** and **bulk signing** capability and a lightweight desktop utility.

Key Features of the Solution:

Bulk Workflow Initiation: Triggered via Excel sheet, matching employees to their specific Form 2316 documents.

Employer eSignature Automation: Signature images auto-applied without manual interaction.

Employee Notification: Auto email triggers with document links; reminders sent after 3 days if unsigned.

Manager Accountability: Reminder emails CC'd to employee managers.

Filename Normalization: Final signed files renamed as per Excel naming conventions for easy traceability.

Real-Time Dashboard: Visibility into document status and audit logs through emSigner's interface.

Solution Architecture

Document Prep
Finance team prepares Form 2316 documents and places them in a local/SFTP folder.

Excel Upload
Excel file maps each document to employee email and manager CC.

Trigger Utility
Matches files to users, initiates workflows, and applies employer e-signature.

emSigner Execution
Employees receive links to sign; system auto-reminds and tracks status.

Post-Signing Renaming
Signed files are renamed as per the Excel template for traceability.

Annual Update Ready
Signatory placeholders are dynamically updated year over year.

Value Added to Boomering

Globally Validated eSignatures ensured legal compliance.

Yearly Template Flexibility allowed easy updates for future use.

Secure, Cloud-Based SaaS Model ensured no infrastructure overhead.

Manager Notifications Improved Accountability and faster response rates.

Real-Time Visibility into completion rates and bottlenecks.

Conclusion

By deploying emSigner, Boomering was able to **transform a compliance-heavy, manual process into a streamlined digital workflow**. From triggering signatures to tracking and renaming documents—every step was automated, secured, and optimized for speed. This not only improved compliance but also delivered measurable time and cost savings for Boomering's finance team.

About eMudhra

eMudhra is a global leader in PKI, digital identity, and trust services, enabling banks and financial institutions to securely digitize transactions. With expertise in e-signature solutions, compliance-driven security frameworks, and identity management, eMudhra empowers organizations to build trusted digital ecosystems.