

DETAILS OF FAMILIARIZATION PROGRAMMES IMPARTED TO INDEPENDENT DIRECTORS

The Company has in place a structured orientation process / familiarization programme for its Independent Directors. As part of this process, upon appointment of a new Independent Director, a comprehensive familiarization programme is conducted by the Senior Management to provide an overview of the Company's technology platforms, products and services, business model, operational framework, and applicable regulatory and data protection environment. Further, whenever a new member is inducted into any Board Committee, relevant information relating to the scope, functioning and responsibilities of such Committee is shared.

The Independent Directors are periodically updated on the Company's business performance, technology developments, product innovations, cybersecurity framework, risk management practices, and regulatory developments impacting the IT and digital ecosystem. The Board and Committee meetings of the Company are held at regular intervals, and the Directors are provided opportunities to interact with Senior Management and key functional heads, including technology, product, and information security teams, to gain deeper insights into the Company's operations and industry dynamics.

Details of Familiarization Programmes imparted to Independent Directors, Number of programmes attended by Independent Directors during the year and on a cumulative basis till date	Financial Year - 2022-23 No. of Programmes – 2 Date: July 22, 2022 & October 19, 2022
Number of hours spent by Independent Directors on such programmes (during the year and on cumulative basis till date)	Hours No. - 5 Hours
Purpose of the Programme	<ul style="list-style-type: none"> • The nature of industry in which the company operates; • The Business model of the company; • Various statutory controls applicable to the industry; • Roles, rights and responsibilities of Independent Directors; • Board dynamics & functions;

DETAILS OF FAMILIARIZATION PROGRAMMES IMPARTED TO INDEPENDENT DIRECTORS

The Company has in place a structured orientation process / familiarization programme for its Independent Directors. As part of this process, upon appointment of a new Independent Director, a comprehensive familiarization programme is conducted by the Senior Management to provide an overview of the Company's technology platforms, products and services, business model, operational framework, and applicable regulatory and data protection environment. Further, whenever a new member is inducted into any Board Committee, relevant information relating to the scope, functioning and responsibilities of such Committee is shared.

The Independent Directors are periodically updated on the Company's business performance, technology developments, product innovations, cybersecurity framework, risk management practices, and regulatory developments impacting the IT and digital ecosystem. The Board and Committee meetings of the Company are held at regular intervals, and the Directors are provided opportunities to interact with Senior Management and key functional heads, including technology, product, and information security teams, to gain deeper insights into the Company's operations and industry dynamics.

Details of Familiarization Programmes imparted to Independent Directors, Number of programmes attended by Independent Directors during the year and on a cumulative basis till date	Financial Year - 2023-24 No. of Programmes - 2 Date: April 03, 2023 & March 31, 2024
Number of hours spent by Independent Directors on such programmes (during the year and on cumulative basis till date)	Hours No. - 6 Hours
Purpose of the Programme	<ul style="list-style-type: none"> • The nature of industry in which the company operates; • The Business model of the company; • Roles, rights and responsibilities of Independent Directors; • Board dynamics & functions; • Compliance management.

DETAILS OF FAMILIARIZATION PROGRAMMES IMPARTED TO INDEPENDENT DIRECTORS

The Company has in place a structured orientation process / familiarization programme for its Independent Directors. As part of this process, upon appointment of a new Independent Director, a comprehensive familiarization programme is conducted by the Senior Management to provide an overview of the Company's technology platforms, products and services, business model, operational framework, and applicable regulatory and data protection environment. Further, whenever a new member is inducted into any Board Committee, relevant information relating to the scope, functioning and responsibilities of such Committee is shared.

The Independent Directors are periodically updated on the Company's business performance, technology developments, product innovations, cybersecurity framework, risk management practices, and regulatory developments impacting the IT and digital ecosystem. The Board and Committee meetings of the Company are held at regular intervals, and the Directors are provided opportunities to interact with Senior Management and key functional heads, including technology, product, and information security teams, to gain deeper insights into the Company's operations and industry dynamics.

Details of Familiarization Programmes imparted to Independent Directors, Number of programmes attended by Independent Directors during the year and on a cumulative basis till date	Financial Year - 2024-25 No. of Programmes – 2 Date: October 29, 2024 & March 28, 2025
Number of hours spent by Independent Directors on such programmes (during the year and on cumulative basis till date)	Hours No. – 5.5 Hours
Purpose of the Programme	<ul style="list-style-type: none"> • The nature of industry in which the company operates; • The Business model of the company; • Various statutory controls applicable to the industry; • Roles, rights and responsibilities of Independent Directors; • Board dynamics & functions; • Compliance management.

DETAILS OF FAMILIARIZATION PROGRAMMES IMPARTED TO INDEPENDENT DIRECTORS

The Company has in place a structured orientation process / familiarization programme for its Independent Directors. As part of this process, upon appointment of a new Independent Director, a comprehensive familiarization programme is conducted by the Senior Management to provide an overview of the Company's technology platforms, products and services, business model, operational framework, and applicable regulatory and data protection environment. Further, whenever a new member is inducted into any Board Committee, relevant information relating to the scope, functioning and responsibilities of such Committee is shared.

The Independent Directors are periodically updated on the Company's business performance, technology developments, product innovations, cybersecurity framework, risk management practices, and regulatory developments impacting the IT and digital ecosystem. The Board and Committee meetings of the Company are held at regular intervals, and the Directors are provided opportunities to interact with Senior Management and key functional heads to gain deeper insights into the Company's operations and industry dynamics.

Details of Familiarization Programmes imparted to Independent Directors, Number of programmes attended by Independent Directors during the year and on a cumulative basis till date	Financial Year - 2025-26 No. of Programmes - 2 Date: November 04, 2025 & March 28, 2026
Number of hours spent by Independent Directors on such programmes (during the year and on cumulative basis till date)	Hours No. - 5 Hours
Purpose of the Programme	<ul style="list-style-type: none"> • The nature of industry in which the company operates; • The Business model of the company; • Various statutory controls applicable to the industry; • Roles, rights and responsibilities of Independent Directors; • Board dynamics & functions; • Compliance management.